## SOPs



An office runner is an assistant for the management who acts as a bridge between external and internal factors for carrying out messages and deliveries. The task of a runner will always vary as per the department.

## **Duties of Runner**

- Provide full support to the office management
- Prioritize and manage all requests from the management in a polite, innovative and helpful manner
- Fulfill general office duties, including taking messages photocopying, answering to phone calls, filling, data entry, and issuing slides



## **Responsibilities of Runner**

- 📙 🛛 Using logic and reasoning to identify weakness and strength of different solution and approaches
- 👈 🛛 Right using of judgement and decision making to bring out the potential actions
- le Monitoring self-performance to take corrective action plans and improvements
- I Understanding the reactions of peers and management to act accordingly and prioritize
- 🛑 🛛 Being coordinative to adjust your action with others
- i Controlling equipment and system operation
- 🛑 🛛 Active listening and learning to curb issues for future purposes
- Complex issue solving, reviewing related information to evaluate and develop options to implement solutions







